



Haemfest Frequently Asked Questions

- 1. Where is the camp located?** Golden Valley Caravan and Camping Park, just off the M1, within 10 minutes' drive to local towns and shops. **Address: Coach Rd, Golden Valley, Riddings, Alfreton DE55 4ES**
- 2. Is there a shop?** There is a small shop onsite that sells everyday necessities: bread, milk, sugar and some more. Shops are also located a short distance from local towns: **Ripley, Heanor and Alfreton**, all of which have large supermarkets.
- 3. Where can I pitch my tent?** THS camping area is on the rally field which is located on the opposite side of the road to the main caravan park (where caravans and motorhomes will be camping); a short 5-minute walk down the lane and across the main road. Please supervise children at all times when moving between the rally field and main caravan park. The rally field has its own newly-built amenity block consisting of heated toilets and showers, pot wash room and a large upstairs function room. The rally field has 20 electric hook ups running off a 16 amp supply which are offered on a first come, first served basis. Please book via julia@haemophilia.org.uk
- 4. Where are the nearest train stations?** Derby, Alfreton, Langley Mill, Ambergate, Belper, Whatstandwell, Duffield, Sutton Parkway.
- 5. Are there local taxi services?** [Albatross cars](#), [Western Cars](#), [Chads Cars](#), [Eagle City Cars](#), [Grand Cars Derby](#)
- 6. Is there anything planned for the Friday night?** Members can arrive from Friday 12pm and set up their camping equipment. The Friday night will be relaxed for members to meet and chat or else watch the world go by and enjoy your camping experience.
- 7. Are there wheelchair-accessible facilities?** The disabled shower room is provided with a wider door, shower, wash hand basin, grab rails and toilet with an audible and visual alarm system. The laundry room is wheelchair accessible.

The main caravan site entrance has a slight incline to reception. Wheelchair users would need assistance to travel from the bottom section of the site to the top part of the site up the steep hill.

The touring area for caravans and mobile homes (which is located on the main caravan site) is accessed by a short steep hill which accommodates a facility building housing toilets, showers, disabled toilet/shower room, laundry room, a customer pot washroom, games room and gym.

The onsite games room, gym, and upstairs bar/disco room is not wheelchair accessible. All other customer rooms are wheelchair accessible or can be accessed with assistance – which staff can provide if required.



The roadways are made up of tarmac and are level although in some places uneven with rough patches. The main entrance and access to the site are all tarmac roads.

8. **Can I bring my dog?** Yes, but there is an extra charge of £2 a day to be paid directly to Golden Valley Caravan and Camping Park. They must be kept on a lead at all times and all dog mess must be placed in special bins provided.

Woodland and Nature Trails: The site is set within 26 acres of historic woodland enabling you to enjoy many a woodland walk following many woodland trails. The woodland contains various species of wildlife which inhabit the woodland. The boundaries are clearly defined and fenced making it safe for children and pets to explore without wandering off the site. Ideal for short walks with dogs or bike rides.

9. **Is there food?** We advise members to bring their own food for camping. There is catering on the main caravan park, but this can get very busy during peak times with wait times of up to 1 hour for food to be ready. Takeaways/restaurants are located a short distance from local towns: **Ripley, Heanor and Alfreton. If ordering food to the rally field, please give delivery instructions to the restaurant. Otherwise, their delivery driver will bring your order to the main caravan park instead of the rally field.**

Ripley: [Thorntree](#), [Ripley's Fish and Chips](#), [Champion Pizza Ripley](#).

Heanor: [Happy Jack's Shakes n Bakes](#), [UK Pizza & Chicken Heanor](#), [Mindy Arms](#),
[Royal Breakfast](#)

Alfreton: [Wagamama](#), [Thapas](#), [The Rainside Café](#), [Mario's Fish Bar](#)

10. **Is it open to extended family members?** Yes, everyone is welcome.
11. **Can I come just for the day?** Yes, day tickets are available. Please book in advance.
12. **Can I bring alcohol?** Yes, but no walking around the site with alcohol. There is a bar located on the first-floor level in the reception building on the main caravan park. This pine clad area contains a fully functional bar/refreshment area where you can relax during your stay. Opening times are dependent on how busy the park is, however, there is a mini bar in the cafeteria. All alcohol is to be consumed in bar/tent area. All glasses are to be returned to the bar when empty.
13. **What do I need to bring?** Everything. This is a camping weekend so you will need tents, sleeping bags, toiletries, waterproof clothes, towels, pillows, mugs, plates, cutlery, food etc.
14. **Is there childcare available?** No, children are to be supervised at all times by parents.



15. **What Haemophilia Centres are nearby?**

Derby: University Hospitals of Derby and Burton NHS Foundation Trust, Uttoxeter, New Road, Derby, DE22 3NE.

Sheffield: Department of Paediatric Haematology, Sheffield Children's Hospital, Western Bank, Sheffield, S10 2TH and Sheffield Haemophilia and Thrombosis Centre, Adults, Royal Hallamshire Hospital, Glossop Road, Sheffield, South Yorkshire, S10 2JF.

Nottingham: Nottingham Haemophilia Comprehensive Care Centre, Nottingham, University Hospital NHS Trust, Queens Medical Centre campus, D Floor East Block, Derby Road, Nottingham, NG7 2UH/

16. **Is there Wi-Fi?** No.

17. **Are BBQs allowed?** Yes, providing you are cooking food only and using charcoal. BBQ's must be over stacked on 5 bricks tall (18" off the ground at all times), please do not place BBQs directly on the grass. (Bricks are available at the reception on the main caravan park. PLEASE RETURN AFTER USE).

18. **Do you allow loud noise after 10pm?** NO, all noise must be kept to a minimum at all times, especially before 9am and after 10.00pm, and music must be at a very quiet volume.

19. **Do you allow campfires?** Strictly NO fires on site, this is for health and safety/insurance purposes.

20. **What is check in and check out time?** Check in after **12pm** on the Friday. Check out is up to **2pm** on the Sunday.

21. **Do I need a torch?** Yes, there is no lighting on site after dark.

22. **Can I park my car next to my tent?** You will **not** be allowed to keep your car parked beside your tent on the rally field. Cars **MUST** be kept off the grass. If the weather is dry and you have been told to do so, you may unload your cars then put them in the car park. The car park is situated right beside the rally field. There is also a car park on the main caravan park.

23. **Are there toilet facilities?** Two spacious male and female toilet and shower blocks with free hot showers one for the top wood area with a good-sized disabled toilet and walk in shower. One toilet and shower block for the bottom wood area with a bath in the lady's toilet, great for family use.

The rally field has its own newly-built amenity block consisting of heated toilets and showers, pot wash room and a large upstairs function room.